



CITY OF HYATTSVILLE

DEPARTMENT OF PUBLIC WORKS

PILOT PROGRAM REPORT:

ONCE-A-WEEK COLLECTION OF HOUSEHOLD SOLID WASTE

JANUARY 24, 25, and 27, 2011

TIMELINE

- Recommended by Management & Efficiency Study, April 2009
- Proposed program presented on September 8, 2009
 - Included research from Management & Efficiency Study
 - Interviews conducted with officials in College Park, Greenbelt, Takoma Park
- Series of three public meetings held September/October 2009
- Initiated by City Council action on October 19, 2009
- Pilot began on January 4, 2010, the first Monday in Calendar Year 2010

Collection Scenarios

Current Twice-Weekly Collection prior to Pilot Program

Four Trucks with Three Person Crews

Annual Cost = \$797,328

A. Scenario A for Once-Weekly Collection

Three Trucks with Three Person Crews

Annual Cost = \$583,769

B. Scenario B for Once-Weekly Collection

Two Trucks with Three Person Crews

Annual Cost = \$398,664

• Scenario C for Once-Weekly Collection

Side Loaders

Annual Cost = \$306,971

PILOT PROGRAM AS IMPLEMENTED

Scenario A for Once-Weekly Collection

Three Trucks with Three Person Crews

TATC forecasted savings of \$214,000 over FY 2009

PILOT PROGRAM AS IMPLEMENTED

- Each household to receive refuse collection on a **once-a-week** schedule Tuesday thru Friday
 - Bulk Trash collected weekly
- Yard waste collection moved to Monday, City-wide
- White Goods collection moved to Monday, City-Wide
 - On a per-call basis
- Additional Toters provided to residents showing need at no additional charge
- Note: Prince George's County collects recycling

EDUCATION, OUTREACH & COMPLIANCE

- City-wide special edition of the Hyattsville Reporter, in English & Spanish, including complete holiday calendar, County recycling information, mailed to every household in the City
- Featured in all City media: newsletters, Life & Times insert, website, cable station, listserv, sticker attached to Toters, temporary signs posted throughout City
- By Spring 2010, bilingual reminder notices given to non-compliant properties
- Additional Toters dropped off at properties either by resident request or from Public Works Outreach

ENFORCEMENT ISSUES

- Cooperation from Code Enforcement
 - Code Enforcement citations issued to households that left trash at the curbline outside of the collection period
- Public Works staff also left warning notices on toters and in doors

PILOT PROGRAM OUTCOMES: SIGNIFICANT DECREASE IN TONNAGE

	2009	2010	Variance (decrease)/ (increase)
January	340.93	311.1	(29.83)
February	308.24	239.78	(68.46)
March	360.96	374.38	13.42
April	402.72	420.91	18.19
May	468.2	377.64	(90.56)
June	503.63	396.04	(107.59)
July	446.52	394	(52.52)
August	424.85	388.59	(36.26)
September	404.76	371.87	(32.89)
		Total	(386.50)

PILOT PROGRAM OUTCOMES: COST SAVINGS REALIZED

Nine months of savings, January through September 2010:

Temporary Labor costs decreased by	\$24,290.78
Transfer Labor Hours decreased by	\$10,168.75
Landfill Tipping Fees decreased by	\$ 3,069.73
Elimination of a full time Laborer saved	<u>\$31,500.00</u>
 Nine Month Subtotal	 \$69,029.29
 Estimated full year savings	 \$87,000.00

Comments

- Further education on recycling and reuse necessary to reduce amount per household
- Program faced challenges during first year
- Holiday schedule confusion
- Perceptions of the community
- Level of service requested by residents

Resident Feedback

- Has Pilot Program met your collection needs?
- Concerns?
- Complaints?
- Recommendations?
- Other?